



Pittsburgh Riverhounds SC Flexbook Redemption

Visit:
am.ticketmaster.com/riverhoundssc

**Click Sign In in
the top right
hand corner**

Official Account Manager Home x +

https://am.ticketmaster.com/riverhoundssc/

PITTSBURGH RIVERHOUNDS Contact Us

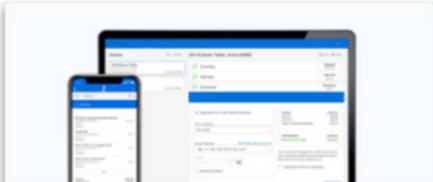
Sign In 

Welcome to Account Manager,

Account Manager is your dedicated platform for purchasing, upgrading and managing tickets.

To access your tickets, pay an invoice or purchase tickets, log into your account by selecting "Sign In/Sign Up" in the upper right corner and entering your email address and password.

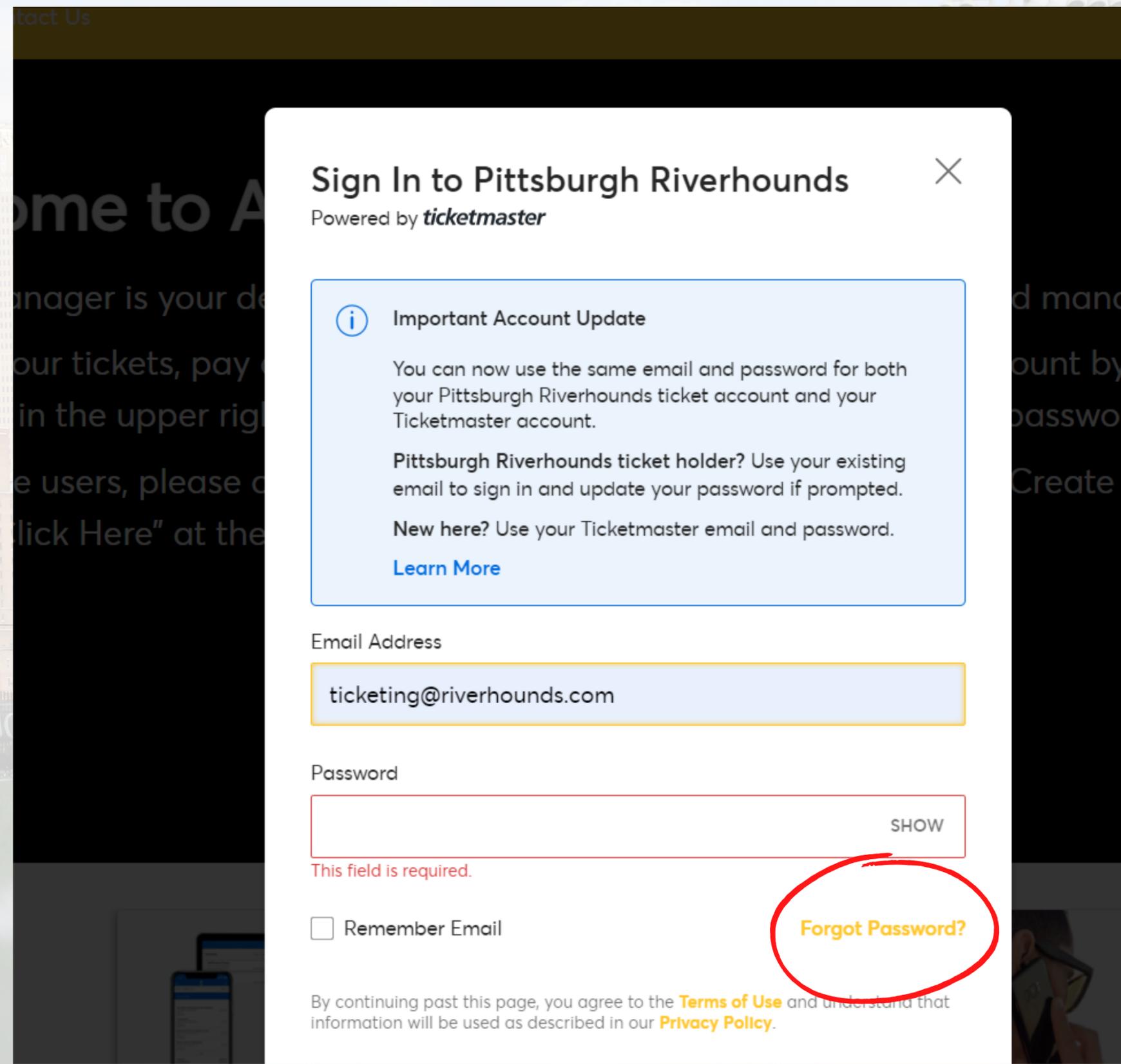
For first time users, please click "Sign In/Sign Up" in the upper right corner. Create your account by selecting "Click Here" at the bottom of the screen.



For the first log in, you will put in your e-mail address that is currently on file with us and click forgot password.

An e-mail will be sent with a one time use code. This code will allow you to set your password for the first time.

After this first log in, you will not need to go through these steps unless you forget your password.



Welcome Jane,

#HOUNDTAHN, can you feel the excitement? Your BRAND NEW Pittsburgh Riverhounds SC Account Manager will put everything you need right at your fingertips.

With Account Manager, you will have the ability to pay your invoices, manage your tickets (transfer, donate and resell), and access your tickets from any device.

As a valuable member of the Pittsburgh Riverhounds SC family we will, from time to time, offer exclusive deals for you that aren't available to the general public. Keep a lookout for these special offers in your email and here in Account Manager!

Thank you for your continued support!

Once logged in you will see the primary account holder name in the top right hand corner.

To view your 2023 Flexbook Event, you will need to select "My Events" from the top menu.

My Events

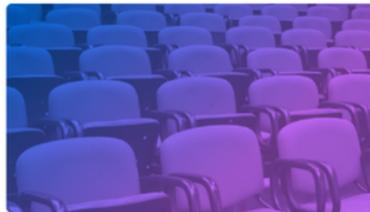
[Transfer](#)



Your phone is your ticket.

For the fastest way in, add your ticket to your digital wallet.

 [My Listings](#)



2023 Riverhounds Flexbook

 Pick Your Dates • Pick Your Times

 Pittsburgh, PA — HIGHMARK STADIUM

[Select Event](#)

First, select "Select Event" next to the 2023 Riverhounds Flexbook event.



2023 Riverhounds Flexbook

 Pick Your Dates • Pick Your Times

 Pittsburgh, PA — HIGHMARK STADIUM



Your Phone Is Your Ticket

For the fastest way in, add your ticket to your digital wallet.

My Tickets




EXCHANGE

-  Flex Voucher G105, General Admission >
-  Flex Voucher G105, General Admission >
-  Flex Voucher G105, General Admission >
-  Flex Voucher G105, General Admission >

You will then be shown your remaining flexbook vouchers. To select what vouchers to exchange, select "exchange".



2023 Riverhounds Flexbook

 Pick Your Dates • Pick Your Times

 Pittsburgh, PA — HIGHMARK STADIUM

Exchange Tickets

Select the tickets for this event that you would like to exchange. Once selected, click Next to view the available events

Selected (2 of 11)

Flex Voucher G105, General Admission

Cancel

Continue

Next, select the number of vouchers you would like to exchange by clicking the white box. Once selected, a yellow checkmark will appear. The number of vouchers you select will be noted above the list of vouchers. Once you have selected the desired vouchers, select "continue".



2023 Riverhounds Flexbook

 Pick Your Dates • Pick Your Times

 Pittsburgh, PA — HIGHMARK STADIUM

TICKETS SELECTED FOR EXCHANGE  [EDIT](#)

 Flex Voucher G105, General Admission

 Flex Voucher G105, General Admission

Exchange Tickets

Listed below are the events you are eligible to exchange into. Select the event to continue to select your seats. To edit the tickets you are exchanging, click Edit.

Available Events

Sort By: **Event Date** 



Pittsburgh Riverhounds SC vs. Miami FC

[Select Event](#)

 Fri • Mar 24, 2023 • 07:00 PM

 Pittsburgh, PA — HIGHMARK STADIUM



Pittsburgh Riverhounds SC vs. Birmingham Legion FC

[Select Event](#)

 Sat • May 13, 2023 • 07:00 PM

 Pittsburgh, PA — HIGHMARK STADIUM



Pittsburgh Riverhounds SC vs. Las Vegas Lights FC

[Select Event](#)

 Sat • May 20, 2023 • 07:00 PM

 Pittsburgh, PA — HIGHMARK STADIUM

You will then be prompted with the list of 2023 regular season home matches. Scroll throughout the page until you find your desired match, then select "Select Event" to continue.

PITTSBURGH RIVERHOUNDS My Events Buy Invoices Contact Us J Jane Doe

09:17 left to select seats.

Qty 2 Price (in \$) 0.00 30.00 [Reset Filters](#)

[View Available Sections](#)

Legend

- Available Sections with Filters Applied
- Available Sections
- Unavailable Sections

Event Info

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The sections highlighted in blue indicate the sections available through your Flexbook. To view availability, select a section. If you have a Supporter Section Flexbook, please skip to slide 13.

The blue dots indicate seats that are available. To view the information about the seat, hover over the blue dot with your cursor. To select the seat, hover over the dot and then click on the seat.

After selecting your seats, click the "Select Ticket Type" drop-down menu to select the ticket type. All Flexbooks include one bonus voucher. The bonus voucher can only be redeemed once and can be redeemed at any time during the regular season. The standard voucher will display the price of the individual voucher. You must select the ticket type for each seat.

Select Ticket Type

SECTION	ROW	SEAT	TICKET PRICE
103	K	22	\$0.00
Ticket Type			
Bonus Flex			\$0.00
103	K	23	\$30.00
Ticket Type			
Flex New			\$30.00

Total Price: \$30.00

Add to Cart

Once the ticket type is selected for each ticket, select "Add to Cart".

Supporter Section

The screenshot displays the Pittsburgh Riverhounds website's ticket selection interface. At the top, the navigation bar includes the club logo, 'My Events', 'Buy', 'Invoices', and 'Contact Us'. The user is identified as 'Jane Doe'. A timer indicates '09:31 left to select seats.' Below this, a quantity selector is set to 4, and a price slider is at 0.00. The main area features a stadium seating chart with sections labeled A1-A5, B1-B4, and the 'SUPPORTER SECTION'. A pop-up window provides event details: 'Pittsburgh Riverhounds SC vs. San Diego Loyal SC' on Saturday, June 24, 2023, at 7:00 PM at Highmark Stadium. The ticket list on the right shows 'Supporter SUPP1' with 3 'Flex New' tickets at \$20.00 each and 1 'Supporter - Adult Bonus Ticket' at \$0.00. The total price is \$60.00, and the 'Add to Cart' button is circled in red.

PITTSBURGH RIVERHOUNDS My Events Buy Invoices Contact Us J Jane Doe

09:31 left to select seats.

Qty 4 Price (in \$) 0.00 20.00

Supporter SUPP1
Supporter - Adult Ticket

Flex New \$20.00 3

Supporter - Adult Bonus Ticket

Bonus Flex \$0.00 1

Supporter SUPP3
Supporter - Adult Ticket

Total Price: \$60.00

Add to Cart

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For Supporter Section tickets, the ticket type will automatically apply the number of standard vouchers and the bonus voucher (if selected). To continue, select "Add to Cart".

The screenshot displays the Pittsburgh Riverhounds website interface. At the top, the navigation bar includes the team logo, "PITTSBURGH RIVERHOUNDS", and links for "My Events", "Buy", "Invoices", and "Contact Us". A user profile for "Jane Doe" is visible in the top right, along with a shopping cart icon containing the number "2". A blue banner below the navigation bar indicates "06:26 left to select seats." Below this, there are controls for quantity (set to 2) and price (set to 0.00). The main area shows a seating map with sections 103 and 104. Section 103 is highlighted in blue, indicating selected seats. A "Shopping Cart" overlay is open on the right side, showing the event "Pittsburgh Riverhounds SC vs. Las Vegas Lights FC" on "Sat • May 20, 2023 • 07:00 PM". The cart contains two items: "Section 103, Row K, Seat 22" with a price of \$0.00 (labeled "Bonus Flex: 1") and "Section 103, Row K, Seat 23" with a price of \$30.00 (labeled "Flex New: 1"). The cart summary shows a "Cost of Seats" of \$30.00 and a "Paid Amount" of -\$60.00, resulting in a "Total Amount" of \$0.00. A yellow "Continue" button is located at the bottom of the cart overlay. Red circles highlight the shopping cart icon in the top right and the "Continue" button.

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After selecting "Add to Cart", you will be brought back to the seating map. Hover over the shopping cart icon in the top right corner to view your cart, then select "Continue".

Review the details of your exchange

Below is a final review of your exchange. Please review the ticket details of your exchanged event and new event as well as the cost summary. Once you review, click Submit.

New Event

[Edit](#)

Pittsburgh Riverhounds SC vs. Las Vegas Lights FC

QTY: 2 Tickets

Sat • May 20, 2023 • 07:00 PM

HIGHMARK STADIUM [Show Map](#)

New Tickets

Section 103, Row K, Seat 23

Section 103, Row K, Seat 22

Event selected for exchange

[Edit](#)

2023 Riverhounds Flexbook

QTY: 2 Tickets

Date: Pick Your Dates • Time: Pick Your Times

Summary

Cost of New Seats: \$30.00

Section 103, Row K, Seat 23 \$30.00

Section 103, Row K, Seat 22 \$0.00

Applied Credits: \$30.00

Total cost of new seats: \$30.00

Applied Credits: -\$30.00

Total Amount Due: \$0.00

Note: Review your selections, your current seats won't be exchanged until you click submit.

Submit

Prior to completing checkout, you will be prompted with a summary of the exchange. The "New Event" represents the game you selected to redeem your vouchers and will list the seats you selected. To continue, select "Submit"

Complete the checkout steps and submit your payment



Below are the steps you will need to complete in order to submit your payment. On the right rail, your summary will automatically update based on the options you select under each step. Once you complete each step, click "Submit".

Delivery & Shipping 

Pittsburgh Riverhounds SC vs. Las Vegas Lights FC: **Mobile** 

Mobile

Order Summary **\$0.00** 

I accept the [Terms and Conditions](#)

Place Order

Payments 

Payment Not Required

Since your balance is \$0, you do not need to select a Payment Option or Payment Method. Click Submit below to complete your order.

Cart items

2 Items Summary **\$0.00**

 **Pittsburgh Riverhounds SC vs. Las Vegas Lights FC** 

Section 103, Row K, Seat 23

~~\$0.00~~

Finally, select the box to accept the Terms and Conditions and select "Place Order"

Frequently Asked Questions

How do I know how many vouchers I have remaining?

To determine the number of remaining vouchers, select the Riverhounds Flexbook event and select exchange.

We need to update our contact information, can we do that through Account Manager?

We ask that all contact information be updated by submitting an e-mail to ticketing@riverhounds.com.