

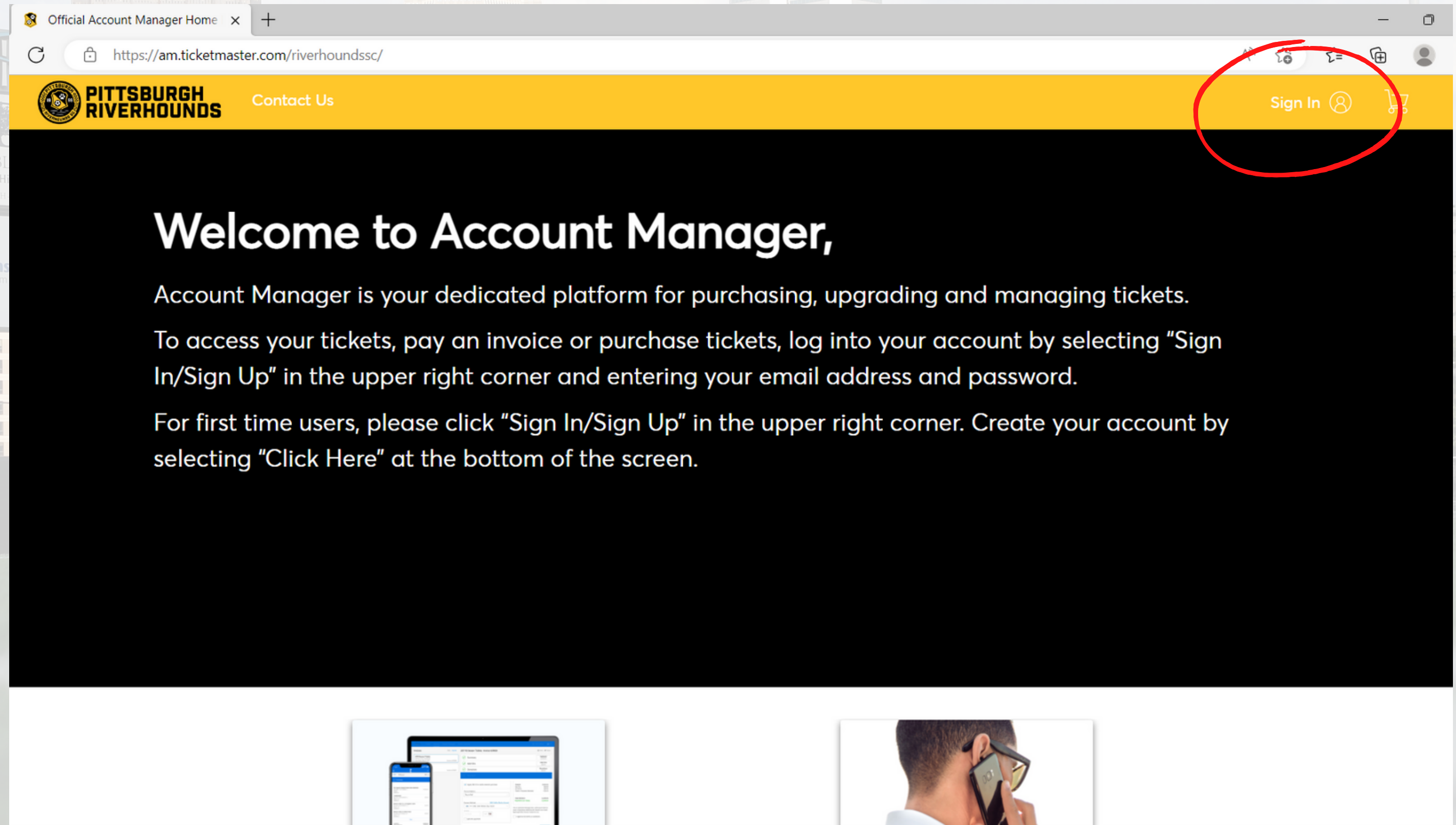


Pittsburgh Riverhounds SC

Flexbook Redemption

Visit:
am.ticketmaster.com/riverhoundssc

**Click Sign In in
the top right
hand corner**



For the first log in, you will put in your e-mail address that is currently on file with us and click forgot password.

An e-mail will be sent with a one time use code. This code will allow you to set your password for the first time.

After this first log in, you will not need to go through these steps unless you forget your password.

Sign In to Pittsburgh Riverhounds
Powered by *ticketmaster*

Important Account Update

You can now use the same email and password for both your Pittsburgh Riverhounds ticket account and your Ticketmaster account.

Pittsburgh Riverhounds ticket holder? Use your existing email to sign in and update your password if prompted.

New here? Use your Ticketmaster email and password.

[Learn More](#)

Email Address

ticketing@riverhounds.com

Password

SHOW

This field is required.

☐ Remember Email

[Forgot Password?](#)

By continuing past this page, you agree to the [Terms of Use](#) and understand that information will be used as described in our [Privacy Policy](#).

Welcome Jane,

#HOUNDTAHN, can you feel the excitement? Your BRAND NEW Pittsburgh Riverhounds SC Account Manager will put everything you need right at your fingertips.


With Account Manager, you will have the ability to pay your invoices, manage your tickets (transfer, donate and resell), and access your tickets from any device.

As a valuable member of the Pittsburgh Riverhounds SC family we will, from time to time, offer exclusive deals for you that aren't available to the general public. Keep a lookout for these special offers in your email and here in Account Manager!

Thank you for your continued support!

Once logged in you will see the primary account holder name in the top right hand corner.

To view your 2023 Flexbook Event, you will need to select "My Events" from the top menu.


**PITTSBURGH
RIVERHOUNDS**

[My Events](#)[Buy](#)[Invoices](#)[Contact Us](#)

J

Jane Doe

▼



My Events

Transfer



Your phone is your ticket.

For the fastest way in, add your ticket to your digital wallet.

Find an event

↻

My Listings



2023 Riverhounds Flexbook



Pick Your Dates • Pick Your Times



Pittsburgh, PA — HIGHMARK STADIUM

Select Event

First, select "Select Event" next to the 2023 Riverhounds Flexbook event.



2023 Riverhounds Flexbook

📅 Pick Your Dates • Pick Your Times

📍 Pittsburgh, PA — HIGHMARK STADIUM



Your Phone Is Your Ticket

For the fastest way in, add your ticket to your digital wallet.

My Tickets



EXCHANGE



Flex Voucher G105, General Admission



Flex Voucher G105, General Admission



Flex Voucher G105, General Admission



Flex Voucher G105, General Admission



You will then be shown your remaining flexbook vouchers. To select what vouchers to exchange, select "exchange".



2023 Riverhounds Flexbook

📅 Pick Your Dates • Pick Your Times

📍 Pittsburgh, PA — HIGHMARK STADIUM

Exchange Tickets

Select the tickets for this event that you would like to exchange. Once selected, click Next to view the available events

Selected (2 of 11)

☒ Flex Voucher G105, General Admission

☒ Flex Voucher G105, General Admission

☐ Flex Voucher G105, General Admission


☐ Flex Voucher G105, General Admission

☐ Flex Voucher G105, General Admission


Cancel

Continue

Next, select the number of vouchers you would like to exchange by clicking the white box. Once selected, a yellow checkmark will appear. The number of vouchers you select will be noted above the list of vouchers. Once you have selected the desired vouchers, select "continue".

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[My Events](#) [Buy](#) [Invoices](#) [Contact Us](#)

J Jane Doe 



2023 Riverhounds Flexbook

 Pick Your Dates • Pick Your Times

 Pittsburgh, PA — HIGHMARK STADIUM

TICKETS SELECTED FOR EXCHANGE  [EDIT](#)

-  Flex Voucher G105, General Admission
-  Flex Voucher G105, General Admission

Exchange Tickets

Listed below are the events you are eligible to exchange into. Select the event to continue to select your seats. To edit the tickets you are exchanging, click Edit.

Available Events

Sort By: **Event Date** 



Pittsburgh Riverhounds SC vs. Miami FC
 Fri • Mar 24, 2023 • 07:00 PM
 Pittsburgh, PA — HIGHMARK STADIUM

[Select Event](#)



Pittsburgh Riverhounds SC vs. Birmingham Legion FC
 Sat • May 13, 2023 • 07:00 PM
 Pittsburgh, PA — HIGHMARK STADIUM


[Select Event](#)



Pittsburgh Riverhounds SC vs. Las Vegas Lights FC
 Sat • May 20, 2023 • 07:00 PM
 Pittsburgh, PA — HIGHMARK STADIUM

[Select Event](#)

You will then be prompted with the list of 2023 regular season home matches. Scroll throughout the page until you find your desired match, then select "Select Event" to continue.

**PITTSBURGH RIVERHOUNDS**

My EventsBuyInvoicesContact Us

JJane Doe

09:17 left to select seats.

Qty

−

 2

+

 Price (in \$) 0.00 30.00

Reset Filters

PARTY

CORNER KICK SUITE

CLUB SUITE 8

CLUB SUITE 7

CLUB SUITE 6

CLUB SUITE 5

CLUB SUITE 4

CLUB SUITE 3

CLUB SUITE 2

CLUB SUITE 1

CLUB

A1

A2

A3

A4

A5

B1

B2

B3

B4

STAND

SUPPORTER SECTION

RIVERHOUNDS SC

VISITORS

108

107

106

105

104

103

102

101

View Available Sections

Legend

Available Sections with Filters Applied

Available Sections


Unavailable Sections

Event Info

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The sections highlighted in blue indicate the sections available through your Flexbook. To view availability, select a section. If you have a Supporter Section Flexbook, please skip to slide 13.




**PITTSBURGH
RIVERHOUNDS**

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J

Jane Doe

▼



08:49 left to select seats.

Qty

−


2

+

Price
(in \$)

0.00

30.00



Reset Filters

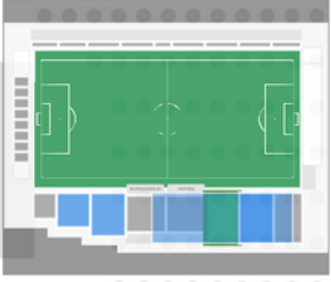
104

Section 103 Row K Seat 23 - 22

Ticket Price
\$0.00 +

102

View Available Seats



Legend

●

Available Seats with Filters Applied

●

Available Seats

●

Unavailable Seats

+

−

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The blue dots indicate seats that are available. To view the information about the seat, hover over the blue dot with your cursor. To select the seat, hover over the dot and then click on the seat.

PITTSBURGH RIVERHOUNDS

My Events

Buy

Invoices

Contact Us

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▼

07:47 left to select seats.

Qty

−

2

+

Price
(in \$)

0.00

30.00

104

103

10

Select Ticket Type

×

Seats

SECTION	ROW	SEAT	TICKET PRICE
103	K	22	-

Ticket Type

Select Ticket Type

Bonus Flex

\$0.00

Flex New

\$30.00

Total Price:

-

Add to Cart

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After selecting your seats, click the "Select Ticket Type" drop-down menu to select the ticket type. All Flexbooks include one bonus voucher. The bonus voucher can only be redeemed once and can be redeemed at any time during the regular season. The standard voucher will display the price of the individual voucher. You must select the ticket type for each seat.

Select Ticket Type

SECTION	ROW	SEAT	TICKET PRICE
103	K	22	\$0.00
Ticket Type			
		Bonus Flex	\$0.00 ▾
103	K	23	\$30.00
Ticket Type			
		Flex New	\$30.00 ▾
Total Price:			\$30.00
<div>Add to Cart</div>			

Once the ticket type is selected for each ticket, select "Add to Cart".

Supporter Section

PITTSBURGH RIVERHOUNDS My Events Buy Invoices Contact Us J Jane Doe

09:31 left to select seats.

Qty 4 Price (in \$) 0.00 20.00

Pittsburgh Riverhounds SC vs. San Diego Loyal SC
Sat • Jun 24, 2023 • 07:00 PM • HIGHMARK STADIUM
Exchange Rules: Specific Price Points
[Check Event Info](#) | [Current Seat Info](#)

Select Ticket Type

Supporter SUPP1

Supporter - Adult Ticket

Flex New \$20.00 3

Supporter - Adult Bonus Ticket

Bonus Flex \$0.00 1

Supporter SUPP3

Supporter - Adult Ticket

Total Price: \$60.00


Add to Cart

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For Supporter Section tickets, the ticket type will automatically apply the number of standard vouchers and the bonus voucher (if selected). To continue, select "Add to Cart".

The screenshot displays the Pittsburgh Riverhounds website interface. At the top, a yellow navigation bar contains the team logo, the name "PITTSBURGH RIVERHOUNDS", and links for "My Events", "Buy", "Invoices", and "Contact Us". On the right side of this bar, a user profile icon labeled "J Jane Doe" and a shopping cart icon with a "2" badge are visible. A red circle highlights the shopping cart icon. Below the navigation bar, a dark blue banner indicates "06:26 left to select seats." The main content area features a seating map with sections labeled "104" and "103". Above the map, there are controls for quantity (Qty) with minus and plus buttons, a price slider (Price in \$) ranging from 0.00 to 30.00, and a "2" in a box. A "Shopping Cart" overlay is positioned on the right side of the seating map. It lists the event "Pittsburgh Riverhounds SC vs. Las Vegas Lights FC" for Saturday, May 20, 2023, at 07:00 PM. The cart contains two items: "Section 103, Row K, Seat 22" with a "Bonus Flex" of 1 for \$0.00, and "Section 103, Row K, Seat 23" with a "Flex New" of 1 for \$30.00. A summary section shows "Cost of Seats" as \$30.00 and "Paid Amount" as -\$60.00, resulting in a "Total Amount" of \$0.00. A red circle highlights the "Continue" button at the bottom of the cart overlay. The footer includes a link to the "TICKETMASTER PRIVACY POLICY // TERMS OF USE" and a copyright notice: "© 1999-2023 Ticketmaster. All rights reserved."

After selecting "Add to Cart", you will be brought back to the seating map. Hover over the shopping cart icon in the top right corner to view your cart, then select "Continue".


**PITTSBURGH RIVERHOUNDS**

[My Events](#) [Buy](#) [Invoices](#) [Contact Us](#)

J

Jane Doe


▼



Review the details of your exchange


Below is a final review of your exchange. Please review the ticket details of your exchanged event and new event as well as the cost summary. Once you review, click Submit.


New Event




Pittsburgh Riverhounds SC vs. Las Vegas Lights FC


QTY: 2 Tickets

 Sat • May 20, 2023 • 07:00 PM


 HIGHMARK STADIUM [Show Map](#)

New Tickets

 Section 103, Row K, Seat 23


 Section 103, Row K, Seat 22

Event selected for exchange




2023 Riverhounds Flexbook

QTY: 2 Tickets

 Date: Pick Your Dates • Time: Pick Your Times

Summary

Cost of New Seats:	\$30.00
Section 103, Row K, Seat 23	\$30.00
Section 103, Row K, Seat 22	\$0.00
Applied Credits:	\$30.00
Total cost of new seats:	\$30.00
Applied Credits:	-\$30.00
Total Amount Due:	\$0.00

 Note: Review your selections, your current seats won't be exchanged until you click submit.

Submit

Prior to completing checkout, you will be prompted with a summary of the exchange. The "New Event" represents the game you selected to redeem your vouchers and will list the seats you selected. To continue, select "Submit"



Complete the checkout steps and submit your payment

11:29

Below are the steps you will need to complete in order to submit your payment. On the right rail, your summary will automatically update based on the options you select under each step. Once you complete each step, click "Submit".

Delivery & Shipping

Pittsburgh Riverhounds SC vs. Las Vegas Lights FC: **Mobile**
Mobile

Payments



Payment Not Required

Since your balance is \$0, you do not need to select a Payment Option or Payment Method. Click Submit below to complete your order.

Order Summary

\$0.00



I accept the [Terms and Conditions](#)

Place Order

Cart items

2 Items Summary

\$0.00



Pittsburgh Riverhounds SC
vs. Las Vegas Lights FC

Section 103, Row K, Seat 23

\$0.00

Finally, select the box to accept the Terms and Conditions and select "Place Order"

Frequently Asked Questions

How do I know how many vouchers I have remaining?

To determine the number of remaining vouchers, select the Riverhounds Flexbook event and select exchange.

We need to update our contact information, can we do that through Account Manager?

We ask that all contact information be updated by submitting an e-mail to ticketing@riverhounds.com.