

## 2024 Never Waste Program

TO SUBMIT A NEVER WASTE TICKET REQUEST SUBMIT THIS <u>ONLINE FORM</u>. PRIOR TO SUBMITTING YOUR REOUEST, PLEASE NOTE THE FOLLOWING NEVER WASTE TICKET POLICIES:

- SEASON TICKET HOLDERS CAN EXCHANGE UP TO EIGHT (8) REGULAR SEASON HOME GAMES. ONLY SEASON TICKETS TO FUTURE GAMES CAN BE TRADED.
- ALL TICKET TRADE REQUESTS MUST BE COMPLETETED 72 HOURS PRIOR TO THE GAME DATE AND ARE SUBJECT TO AVAILABILITY. EARLY TRADES ARE ENCOURAGED. THE PITTSBURGH RIVERHOUNDS SC RESERVE THE RIGHT TO DISABLE THE TICKET TRADE PROGRAM PRIOR TO THE 72-HOUR WINDOW BASED ON THE TICKET RETURN RATE.
- ADDITIONAL TICKETS AND/OR SEASON TICKETS ALREADY EXCHANGED CANNOT BE EXCHANGED A 2ND TIME.
- A MAXIMUM OF FOUR (4) TICKETS CAN BE EXCHANGED FOR ANY GAME REGARDLESS OF HOW MANY SEATS A SEASON TICKET HOLDER HAS ON THEIR ACCOUNT.
- SEASON TICKET HOLDERS WILL BE OFFERED SEATS AS CLOSE TO THEIR CURRENT LOCATION AS POSSIBLE. IF NO SEATS ARE AVAILABLE IN THE SAME SECTION, THE SEASON TICKET HOLDER WILL BE CONTACTED TO DISCUSS OTHER SEATING OPTIONS.
- TICKET TRADES ARE FULFILLED ON A FIRST-COME, FIRST-SERVED BASIS. FOR BEST AVAILABILITY, SEASON TICKET HOLDERS ARE ENCOURAGED TO ACT EARLY.
- PLEASE ALLOW 48 BUSINESS HOURS FOR FULFILLMENT. TICKETS WILL BE PLACED ON YOUR PITTSBURGH RIVERHOUNDS SC ACCOUNT FOR ONLINE MANAGEMENT.

IF YOU HAVE QUESTIONS REGARDING THE NEVER WASTE PROGRAM, PLEASE EMAIL TICKETING@RIVERHOUNDS.COM OR CALL 412-865-GOAL.